



<i>Prepared</i> Gordon Dunbar	<i>No.</i> GD 2.2.0	
<i>Approved</i> Dan Phelan	<i>Date</i> 1-September- 2017	<i>Rev</i> D

## **QUALITY POLICY**

ETAL Group is committed to supplying customers with high quality inductive products, analog class D amplifiers and related assemblies. Our goal is to be recognized as a valuable and reliable link in the customer's process.

A key way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001 and in addition ISO 14001 and OHSAS 18001 for our manufacturing sites.

Top management is committed to:

Satisfying the requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.

Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

Top management shall:

Take accountability for the effectiveness of the QMS.

Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.

Promote the use of a process approach and risk-based thinking.

Ensure that the resources needed for the QMS are available; including training, support and encouragement.

Communicate the importance of effective quality management and of conforming to the QMS requirements.

Ensuring that the QMS achieves its intended results.

Engage, direct and support persons to contribute to the effectiveness of the QMS.

Promote improvement.

Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.

Establish partnerships with suppliers and interested parties to provide an improved service.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued.

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## REVISION INFORMATION

Revision	Description	Date
A	New document. Replaces SD 1.3.1 rev. B.	28-Jun-2008
B	The second sentence is rephrased; reliable added.	30-Dec-2009
C	Analog Class D amplifiers, power supplies added.	1-Jul-2013
D	Revised text based on change to 2015 versions of ISO 9001 and 14001	18-Aug-2017